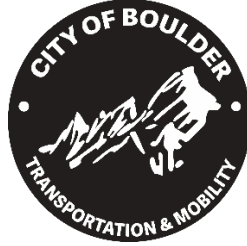


Forest Glen Neighborhood EcoPass Information



Dear Forest Glen GID Residents,

Every person residing in your Forest Glen household is eligible to receive an [RTD Neighborhood EcoPass](#) (NECO Pass). RTD EcoPasses cover all RTD transit services including bus, light rail, and commuter rail. Below are the steps for receiving your free EcoPass:

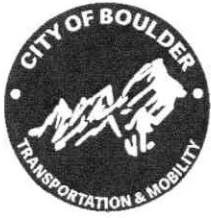
1. Contact Allison Moore-Farrell at the City of Boulder's Transportation and Mobility Department. She can be reached by email (moorefarrella@bouldercolorado.gov) or phone (720) 564-2368. She will ask for your address to confirm your home is located in the Forest Glen GID.
2. Allison will then email you the MyRide App Instructions which you will need to complete in order to receive your Neighborhood EcoPass.

You do not need to renew your EcoPass each year. It will remain active.

Please reach out with any questions. Thank you for riding transit!

Sincerely,

Allison Moore-Farrell
Transportation and Mobility Department, City of Boulder
moorefarrella@bouldercolorado.gov
(720) 564-2368



City of Boulder Transportation & Mobility

September 26, 2023

Dear Forest Glen General Improvement District Resident,

This letter is to notify you of an important change to your RTD Neighborhood EcoPass. Near the end of 2023, RTD will be transitioning from physical RTD EcoPass cards to the RTD MyRide mobile app. This change is occurring in an effort by RTD to update their system and provide a more efficient and effective ridership experience.

In order for the City of Boulder to provide a mobile app RTD EcoPass for residents of your household, you will need to take the following steps:

1. Email Allison Moore-Farrell (the city staffer who is your Neighborhood EcoPass coordinator) at moorefarrella@bouldercolorado.gov by **October 20, 2023** with a list of the email addresses of each person in your household who is 19 years of age or older. (*note: from now through August 2024, all RTD rides are free for youth 19 and under*)
2. Follow the instructions from RTD on the attached page labeled "MyRide App Instructions" (also listed below)
 - a. Download the RTD MyRide app
 - b. Click on "Account" on main screen.
 - c. Create a new account using the same email address you sent to Allison.
 - d. Set up a MyRide barcode in the app.

By **November 15, 2023**, city staff will send your EcoPass to your RTD MyRide mobile app. You may begin using your mobile EcoPass at this point.

If you have any questions, please reach out to Allison by email or phone.

Thank you,

Allison Moore-Farrell
City of Boulder Transportation & Mobility Department
moorefarrella@bouldercolorado.gov
(720)-564-2368



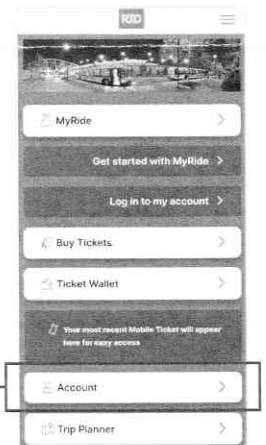
MyRide App Instructions

IMPORTANT NOTE

You must complete all four steps to receive your Neighborhood EcoPass

1

Download the RTD MyRide app by scanning this QR code or visiting the Apple App Store or Google Play Store.



2

Click on Account on the main app screen.

3

Create a new account on the app **using your email address** and choose your own password. You will receive an email link to verify your account set up.

4

Set up a MyRide Barcode in the app to travel with your Neighborhood EcoPass.

- Click MyRide on the home page
- Click "Get Started" in the Your Active Tokens section
- Click "With MyRide Barcode"
- You will receive a confirmation email once your coordinator issues the pass. Your Neighborhood EcoPass is active and you can start riding
- Remember to always scan your MyRide Barcode at the validator as you board the bus, or on the platform prior to boarding the train

For route and schedule information, please contact Customer Care at 303.299.6000 or visit our website

rtd-denver.com

